



# इंडियन रेलवे केटरिंग एण्ड टूरिज्म कॉर्पोरेशन लिमिटेड

(भारत सरकार का उद्यम -मिनी रत्न( CIN : L74899DL1999GOI101707

**INDIAN RAILWAY CATERING AND TOURISM CORPORATION LTD.**  
(A Govt. of India Undertaking - Mini Ratna) CIN : L74899DL1999GOI101707

पश्चिम क्षेत्र कार्यालय फोर्ब्स बिल्डिंग ग्राउंड फ्लोर चरणजीत राइ मार्ग, फोर्ट मुंबई 40001 :

West Zone Office: Forbes Building, Ground Floor, Charanjit Rai Marg, Fort, Mumbai 400001.

Tel. 022-49509565/8815, Website : www.irctc.co.in / www.irctctourism.com , E-mail:ggmmumbai@irctc.com

No. 2025/IRCTC/Catg./Refreshment Room/MAR/01

Date:- 24/03/2025

## CORRIGENDUM No. 1

**Sub:- Open E-Tender for Engagement of Service Provider for operation, Maintenance and provision of catering services in Refreshment Rooms.**

**Ref:- Open E-Tender No. 2025/IRCTC/Catg./Refreshment Room/MAR/01**

In reference to above, it is to inform that there are some modifications in tender conditions. The revision in the clauses of tender conditions is given under:-

Clause No.	Existing provision	Revised
(SECTION- 2) 1.0- Scope of Work for Provision of Catering Services in Refreshment Room:	<p>The scope of work of the licensee for the contract period is mentioned in this section. The bid document is for <b>PROVISION OF CATERING SERVICES IN REFRESHMENT ROOMS FOR A PERIOD OF 5 YEARS</b>. The indicative sketch plan/site plan of the Refreshment Rooms of the railway stations are attached at Annexure 'F'</p> <p>The Licensee will have to undertake the operation of the Refreshment Room in consonance with the existing building bylaws of the State/Railways.</p> <p>The Licensee shall have to undertake operation of Refreshment Room within 30 days from the date of Handing over site by IRCTC Zones. Further, licensee can seek permission for extension period for operation of Refreshment Room upto 30 days however, decision of IRCTC will be final.</p> <p>The Licensee will not be permitted to undertake any structural changes, unless specifically permitted by Railways/IRCTC The Licensee will vacate the premises on premature termination or completion of tenure, and handover peaceful possession of the premises on "as is where basis" with fixtures, in properly maintained state. The covering area will not exceed specified limits. The Refreshment Room will have the following features,</p>	<p>The scope of work of the licensee for the contract period is mentioned in this section. The bid document is for <b>PROVISION OF CATERING SERVICES IN REFRESHMENT ROOMS FOR A PERIOD OF 5 YEARS</b>. The indicative sketch plan/site plan of the Refreshment Rooms of the railway stations are attached at Annexure 'F'</p> <p>The Licensee will have to undertake the operation of the Refreshment Room in consonance with the existing building bylaws of the State/Railways.</p> <p>The Licensee shall have to undertake operation of Refreshment Room within 30 days from the date of Handing over site by IRCTC Zones.</p> <p>The Licensee will vacate the premises on premature termination or completion of tenure, and handover peaceful possession of the premises on "as is where basis" with fixtures, in properly maintained state. The covering area will not exceed specified area as per the site plan. The Refreshment Room will have the following features, characteristics and the scope of works under the contract.</p>

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	characteristics and ae scope of works under the contract.	
13.1 Adequate infrastructure	<p>IRCTC will provide space on 'as is where is basis and free from all encumbrances to the Licensee. The licensee will have to create requisite infrastructure and equipment at their own cost under supervision of IRCTC. The infrastructure for production and distribution of services should be suitable for ensuring satisfactory services and handling of food under hygienic conditions.</p> <p>Any civil/electrical works required to done for operation of the unit to be done at the licensee's cost as per the schedule to be advised by IRCTC.</p> <p>The arrangements for providing Genset /pump etc. should preferably be made within the allotted area. No additional space will be provided. <b>Maximum of 30 days time shall be given from the date of handing over of site for undertaking any up gradation / renovation / modernization.</b> However, licensee can seek permission for further 30 days for <b>undertaking any up gradation renovation/modernization however, decision of IRCTC will be final case.</b></p>	<p>IRCTC will provide space on 'as is where is basis where is basis and free from all encumbrances to the Licensee. The licensee will have to create requisite infrastructure and equipment at their own cost under supervision of IRCTC. The infrastructure for production and service should be suitable for ensuring satisfactory services and handling of food under hygienic conditions.</p> <p>The licensee shall submit a GAD plan within 15 days, from the date of submission of acceptance of LOA, to IRCTC Zone for approval by IRCTC No structural change shall be proposed in the GAD and certification to this effect must be certified by authorized Architect</p> <p>Any civil / electrical or any other infra related works required for renovation, operation of the unit shall be undertaken by licensee at his own cost.</p> <p>The arrangements for providing Genset /pump etc., if required, should preferably be made within the allotted area. No additional space will be provided.</p> <p><b>A period of 30 days from the date of handing over of site shall be given to licensee for commissioning the unit involving civil/electrical and other related works at the unit.</b></p> <p><b>No structural changes of the unit shall be allowed under any circumstances.</b></p>
1.3 Alteration/renovation of the Refreshment Rooms To be revised to Repair and maintenance of the Refreshment Rooms	<p>The Licensee will be allowed to carry any alteration or renovation in the Refreshment Rooms. For all these actions the Licensee will have to take prior written approval of the IRCTC/Railways.</p>	<p>The Licensee will be allowed to carry out repair and maintenance, as may be required, in the Refreshment Rooms for proper upkeep and maintaining hygienic environment.</p> <p>For all these actions, the Licensee will take prior approval of the IRCTC</p> <p>However, no structural changes of the unit shall be allowed under any circumstance.</p>

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<b>1.4 Free time for Commissioning</b>	<p>The licensee would be allowed 30 days to commission the Refreshment Room from the date of handover of site.</p> <p>However, licensee can seek permission for further 30 days for undertaking any up gradation renovation/modernization however, decision of IRCTC will be final in this</p>	<p>The licensee would be allowed 30 days to commission the Refreshment Room from the date of handover of site.</p> <p>The license fee shall be charged upon completion of 30 days from the date of handover of site to the licensee.</p>
<b>1.5 Failure to commission</b>	<p>In the event of failure to commission the Refreshment Room within the given time frame, the Licensee will have to provide a written explanation within a week to the IRCTC. In case IRCTC considers the explanation to be unsatisfactory, it reserves the right to annul the Contract and forfeits the security deposit. The decision of IRCTC's will be final and binding in this regard.</p>	<p>Licensee shall have to complete the renovation work and commission the Refreshment Room within the given time frame of 30 days from the date of handover of the site.</p> <p><i>In the event of failure to commission the unit after expiry of initial 30 days, a period of additional 30 days may be allowed, at the sole discretion of IRCTC, for commissioning of the unit however, the license fee shall be charged on completion of 30 days from the date of handing over of site to the licensee.</i></p> <p><i>Further, if the licensee fails to commission the unit even after the additional period of 30 days, the license may be terminated, the Security deposit shall be forfeited and the licensee shall be debarred from participation in IRCTC projects for a period of 1 year.</i></p>
<b>2.2 Commencement of the License</b>	<p>After selecting the successful Bidder, the IRCTC shall issue a Letter of Award (LOA) to the Selected Bidder. On receipt of the LOA, the successful bidder shall submit letter of acceptance in the prescribed format along with Security deposit within 07 days from the date of LoA.</p> <p>RR operations shall commence within 30 days from the date of the Handing over site by IRCTC Zones. Further, licensee can seek permission for extension period for operation of Refreshment Room up to 30 days however, decision of IRCTC will be Final in this case.</p> <p>License fee shall be charged from the date of commencement of the unit. Failure of the successful Bidder to</p>	<p>After selecting the successful Bidder, the IRCTC shall issue a Letter of Award (LOA) to the Selected Bidder. On receipt of the LOA, the successful bidder shall submit letter of acceptance in the prescribed format along with Security deposit within 07 days from the date of LoA.</p> <p>RR operations shall commence within 30 days from the date of the Handing over site by IRCTC.</p> <p>The license fee shall be charged on completion of 30 days from the date of handing over of site to the licensee,</p> <p>Failure of the successful Bidder to adhere to the timelines shall be considered as a breach of terms and conditions contained in this Bid Document and render him liable for termination of license, forfeiture of Earnest</p>

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	adhere to the timelines shall be considered as a breach of terms and conditions contained in this Bid Document and render him liable for termination of license, forfeiture of Earnest Money Deposit and debarment from participating in the future projects of IRCTC for a period of two (02) years.	debarment from participating in the Money Deposit and future projects of IRCTC for a period of One (01) years.
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Clause No.	Existing provision	Revised
<b>1.2 Submission and approval of plans.</b>	<p>The IRCTC logo/brand name shall be included in the signage plan for prominent display IRCTC duly abiding by the directives regarding space distribution envisaged in Annexure- K or as amended by IRCTC.</p> <p>Giving possession of site shall be subject to payment of annual License Fee for the first year in advance and in case of existing licensee; this shall also be subject to clearance of outstanding and payable against IRCTC/Railways.</p>	<p>The IRCTC logo/brand name shall be included in the signage plan for prominent display IRCTC duly abiding by the directives regarding space distribution envisaged in Annexure-K or as amended by IRCTC.</p> <p>Giving possession of site shall be subject to payment of half yearly License Fee for the first year in advance and in case of existing licensee; this shall also be subject to clearance of outstanding and payable against IRCTC/Railways.</p>
<b>4.1 Payment of LF</b>	<p>The quoted License fee for the Refreshment Room awarded to the Licensee shall be payable within 15 days from the date of issuance of LOA. Thereafter, the License fee due shall be paid one month prior to the completion of the first year and likewise in subsequent years. In case of delayed payment of license fees, notice will be issued and an interest of 12% shall be charged upto the date of payment. Termination proceedings shall be initiated treating it as event of default, if the payment is not made within notice period.</p>	<p>The annual licence fee shall be payable by the licensee in advance. The business year shall start from the date of charging of license fee which shall start upon completion of 30 days from the date of handover of site to licensee.</p> <p>The schedule of payment of Annual License Fee shall be half yearly basis. The annual licence fee shall be payable in two (02) equal instalments plus applicable taxes. The licensee shall be required to pay 50% of annual licence fee plus applicable taxes for every 06 months in advance.</p> <p>For 01st business Year: 50% of annual licence fee plus applicable taxes, shall be payable before the handing over of the site. Remaining 50% of the annual licence fee plus applicable taxes, shall be payable before completion of 06 months from the date of start of business year i.e. start of charging of license fee.</p>

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		<p><b>From 02nd business Year onwards:</b> The annual licence fee plus applicable taxes for the second business year shall be payable by the licensee in advance on half yearly basis i.e. Licence Fee for initial 06 months of the 2nd business year in advance and similarly for remaining 6 months of 2nd business year in advance.</p> <p>Same payment cycle will be followed for each of the subsequent year of the contract. In case of delayed payment of license fees, notice will be issued and an interest of 12% shall be charged upto the date of payment. Termination proceedings shall be initiated treating it as event of default, if the payment is not made within notice period.</p>
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This Corrigendum shall form the integral part of the Tender Document and has to be submitted along with the Original Tender Document by the Participants.

All other terms and conditions of the tender document will remains same.

In case terms and corrigendum / addendum issued on the above NIT, it will be published only on IRCTC's website [www.irctc.com](http://www.irctc.com) & [www.tenderwizard.com/IRCTC](http://www.tenderwizard.com/IRCTC).

(Umesh Naidu)

Jt. General Manager (SCS)

IRCTC/West Zone





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No. 2025/IRCTC/Catg./Refreshment Room/MAR/01

Date:- 24/03/2025

## CORRIGENDUM No. 2

**Sub: Open E-Tender for Engagement of Service Provider for operation, Maintenance and provision of catering services in Refreshment Rooms**

**Ref:- Open E-Tender No. 2025/IRCTC/Catg./Refreshment Room/MAR/01**

In reference to above the last date of submission of tender document and tender opening date of tender No. 2025/IRCTC/Catg./Refreshment Room/MAR/01 has been revised. The revised details are as under:-

Sr. No.	Item	Existing Schedule	Revised Schedule
1	Last Date and Time for online submission of Tender	01.04.2025 up to 15:00 hrs	09.04.2025 up to 15:00 hrs
2	Date and Time for inline Opening of Tender	01.04.2025 up to 15:30 hrs	09.04.2025 up to 15:30 hrs

All other terms and condition of the Tender document will remain same.

In case terms and corrigendum / addendum issued on the above NIT, it will be published only on IRCTC's website [www.irctc.com](http://www.irctc.com) & [www.tenderwizard.com/IRCTC](http://www.tenderwizard.com/IRCTC).



  
(Umesh Naidu)  
Jt. General Manager (SCS)  
IRCTC/West Zone