



इंडियन रेलवे केटरिंग एवं टूरिज्म कॉरपोरेशन लिमिटेड
(भारत सरकार का उद्यम-मिनी रत्न)

INDIAN RAILWAY CATERING AND TOURISM CORPORATION LTD.
(A Govt. of India Enterprise-Mini Ratna)

"CIN-L74899DL1999GOI101707", E-mail : info@irctc.com, Website: www.irctc.com

CORRIGENDUM No. 01

Sub: -SUBJECT: E-TENDER CUM AUCTION FOR SETTING UP, OPERATION AND MANAGEMENT OFFOOD PLAZAS AT VADNAGAR RAILWAY STATION (ON AS IS WHERE IS BASIS).

OPEN E-TENDER NO. – 2024/IRCTC/FP/Vadnagar/01 as per Tender Document No.:- FP/09/Revision/00.

Clause No.	Particular	Existing clause	Revised Clause
2.1	IRCTC Menu, Variety of Food & Beverage Items	<p>IRCTC Food Plaza will provide multi cuisine food items. As per applicability of local laws and guidelines. Food Plaza will also provide snacks, hot & cold beverages, combo meals, a-la-carte items, packaged items (PAD) etc. to cater to a large cross-section of people. Licensee will provide local popular items and other food items. Further, the service provider will be required to operate at least 01 <u>Tea Unit</u> which may be operated through engagement of branded/reputed F&B service provider for provision of Tea to the passengers. The licensee may tie up with any reputed company primarily into the Tea business as a service provider. The Tea kiosk may have unique features to improve the services to the general travelling passengers and also to have better impression of the service standards amongst the passengers. There may be options of variety of Teas based on the regional preferences. The Railways may provide Robots for service of Tea. Licensee will be required for proper upkeep and maintenance of the Robots along with Annual maintenance contract (AMC) during the tenure of the license.</p> <ol style="list-style-type: none">1. Licensee will submit the price list of items along with their weight/ portion size and rates in its letter head duly signed and stamped by authorized signatory on each page in duplicate form.2. IRCTC Zonal office will sign and stamp on each page of the Price List submitted by licensee. One copy shall be retained by Zonal Office for office record and one copy shall be handed over to licensee as an approved price list.3. The revision of rates can be done only after six months from last revision.	<p>The licensee will be required to operate Tea Lounge in 50% of the Total Area (excluding common area). Licensee will also provide local popular items and other food items as per applicability of local laws and guidelines. With regard to the remaining 50% area (excluding the common area), the licensee may engage service provider(s) for various cuisines, as per requirement, with the written approval of IRCTC.</p> <p>Food Plaza will also provide snacks, hot & cold beverages, combo meals, a-la-carte items, packaged items (PAD) etc. to cater to a large cross-section of people. The Tea Lounge may have unique features to improve the services to the general travelling passengers and also to have better impression of the service standards amongst the passengers. There may be options of variety of Teas based on the regional preferences. The Railways may provide Robots for service of Tea. Licensee will be required for proper upkeep and maintenance of the Robots along with Annual maintenance contract (AMC) during the tenure of the license.</p> <ol style="list-style-type: none">1. Licensee will submit the price list of items along with their weight/ portion size and rates in its letter head duly signed and stamped by authorized signatory on each page in duplicate form.2. IRCTC Zonal office will sign and stamp on each page of the Price List submitted by licensee. One copy shall be retained by Zonal Office for office record and one copy shall be handed over to licensee as an approved price list.3. The revision of rates can be done only after six months from last revision.

3.3 Engagement of Service Provider

- **For Type A Food Plaza:** Normally the licensee should himself operate the Food Plaza. If the licensee intends to engage service provider(s), he may engage service providers for various cuisines, as per requirement, with the written approval of IRCTC.

A maximum of 50% of the available space excluding common area may be operated by the service provider(s) and the remaining 50% may be operated by the licensee himself.

However, the above % of distribution of space may be changed with the approval of IRCTC/Corporate office on receipt of report of IRCTC, Zonal Heads.

The selection of other local cuisine brands/reputed brands for engagement of service provider for Type A Food Plaza would be as per the eligibility criteria given below.

The selection/change of any service provider would be permitted only after the approval of the IRCTC. IRCTC will grant such approval in case the service provider fulfills the following criterion:

- An individual or proprietorship/ reputed firm/ company in Catering / Hospitality business for handling Food & Beverages.
- Should have at least one outlet, outside Railway premises in the city/town where food plaza is situated or the city/town adjacent to it.
- Minimum experience of **two (2) years** is mandatory in the field of managing food and beverages operations either in India or abroad.
- The Company/Organization should have a Minimum annual turnover from catering and F&B business for the last completed financial year

Category of Station	Sales turnover per annum
B	Rs.15 Lakhs
C	Rs.10 Lakhs

- **For Type A Food Plaza:** Normally the licensee should himself operate the Food Plaza. If the licensee intends to engage service provider(s), he may engage service provider(s) for various cuisines, as per requirement, with the written approval of IRCTC.

A maximum of 50 % of the available space excluding common area may be operated by the service provider(s) and the remaining 50% may be operated by the licensee.

However, the above % of distribution of space may be changed with the approval of IRCTC/Corporate office on receipt of report of IRCTC, Zonal Heads.

The selection of other local cuisine brands/reputed brands for engagement of service provider(s) for Type A Food Plaza would be as per the eligibility criteria given below.

The selection/change of any service provider(s) would be permitted only after the approval of the IRCTC. IRCTC will grant such approval in case the service provider fulfills the following criterion:

- An individual or proprietorship/ reputed firm/ company in Catering / Hospitality business for handling Food & Beverages.
- Should have at least one outlet, outside Railway premises in the city/town where food plaza is situated or the city/town adjacent to it.
- Minimum experience of **two (2) years** is mandatory in the field of managing food and beverages operations either in India or abroad.
- The Company/Organization should have a Minimum annual turnover from catering and F&B business for the last completed financial year

Category of Station	Sales turnover per annum
B	Rs.15 Lakhs
C	Rs.10 Lakhs

[Handwritten signature]
21/05/24

		D & E	Rs.5 Lakhs	D & E	Rs.5 Lakhs
		<ul style="list-style-type: none"> The existing outlets other local cuisine brands/reputed brands should be available for the inspection by IRCTC or its representatives. The other local cuisine brands/reputed brands should have FSSAI, PAN No., VAT and service Tax, GST registration certificates. <p>Further, the service provider will be required to operate at least 01 Tea kiosk which may be operated through engagement of branded/reputed F&B service provider for provision of Tea to the passengers. The licensee may tie up with any reputed company primarily into the Tea business as a service provider. The Tea kiosk may have unique features to improve the services to the general travelling passengers and also to have better impression of the service standards amongst the passengers. There may be options of variety of Teas based on the regional preferences. The Railways may provide Robots for service of Tea. Licensee will be required for proper upkeep and maintenance of the Robots along with Annual maintenance contract (AMC) during the tenure of the license.</p>		<ul style="list-style-type: none"> The existing outlets other local cuisine brands/reputed brands should be available for the inspection by IRCTC or its representatives. The other local cuisine brands/reputed brands should have FSSAI, PAN No., VAT and service Tax, GST registration certificates. 	
Item No. 9 of Existing mandatory Eligibility Criteria		The bidder should have at least one operational food outlet where production/sale/service of food items is being carried out, either in Railways or outside- please enclose a copy of currently valid FSSAI license for the unit.		The bidder should have at least one operational Tea Lounge with seating facility with an Area of not less than 1000 Sq. ft. where production/sale/service of food and Beverage items is being carried out, either in Railways or outside- please enclose, <ul style="list-style-type: none"> Copy of currently valid FSSAI license for the unit. <i>Copy of agreement with site plan/ site plan of Tea Lounge OR any other document towards proof of Tea Lounge area being not less than 1000 sq. ft.</i> 	
Section 8 (Point No. (2) of Integrity Pact (Annexure-E)	Section 8- Independent External Monitor	(2) The IRCTC has appointed Independent Monitors (hereinafter referred to as Monitors) for this Pact in consultation with the Central	Section 8- Independent External Monitor	(2) The IRCTC has appointed Independent Monitors (hereinafter referred to as Monitors) for this Pact in consultation with the Central Vigilance Commission.	

[Handwritten Signature]
01/07/24

	Vigilance Commission. Sh. Apurva Varma, IAS (Retd.) E-mail.- apurvavarma@gmail.com	Sh. Apurva Varma, IAS (Retd.) E-mail.- apurvavarma@gmail.com Sh. Bharat Prasad Singh E-mail: - bps.arunabh@gmail.com
Last Date and Time for on-line Submission of Tender	06.05.2024 up to 15:00 hrs	15.05.2024 up to 15:00 hrs
Date and Time for on-line Opening of Tender	06.05.2024 at 15:15 hrs	15.05.2024 at 15:15 hrs

All other terms & conditions of tender document will remain same.

In case of any further corrigendum / addendum issued on the above NIT, it will be published only on IRCTC's website www.irctc.com & www.tenderwizard.com/IRCTC


01/05/24

(Dhp Goyal)
Jt. General Manager/SCS