



इंडियन रेलवे कॅटरिंग एण्ड टूरिज्म कॉरपोरेशन लिमिटेड  
(भारत सरकार का उद्यम-मिनी रत्न)  
INDIAN RAILWAY CATERING AND TOURISM CORPORATION LTD.  
(A Govt. of India Enterprise-Mini Ratna)

"CIN-L74899DL1999GOI101707" E-mail : info@irctc.com Website : www.irctc.com

No. 2019/IRCTC/CS/STEX/356

June 18, 2023

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| <b>BSE Limited</b><br>(Through BSE Listing Centre)<br>1 <sup>st</sup> Floor, New Trade Wing, Rotunda Building<br>Phiroze Jeejeebhoy Towers,<br>Dalal Street Fort, Mumbai – 400 001<br><b>Scrip Code: 542830</b> | <b>National Stock Exchange of India Limited</b><br>(Through NEAPS)<br>"Exchange Plaza",-1, Block-G,<br>Bandra-Kurla Complex,<br>Bandra (East), Mumbai – 400 051<br><b>Scrip Symbol: IRCTC</b> |
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**Sub: Newspaper clippings / Media Reports on IRCTC's e-ticketing business--  
Clarification reg.**

**Dear Sir/Madam,**

This is in reference to various newspaper / Media articles regarding IRCTC'S e-ticketing business segment.

In this regard, it is clarified that around 14.5 lakh reserved tickets are booked on daily basis in Indian Railways, out of which 81% are e-tickets, booked through IRCTC.

IRCTC has entered into partnerships with many agencies under schemes like B2B, E-Governance, B2C etc.to complement IRCTC's efforts to reach out to citizens for ease of ticketing **and there is no competition between IRCTC and it's agents.**

Further, B2C firms are especially integrated with IRCTC business to provide reserved e-ticketing services to customers directly through their websites or mobile Apps through IRCTC API. Trainman is one of the 32 B2C partners of IRCTC contributing 0.13% of total reserved ticketing. Its acquisition by any other agency will not change the application of the extant B2C policy in anyway. All the integrations and operations will continue to be done through IRCTC only as is being done presently.

This is for your information and record please.

Thanking you,

Yours faithfully,

**For and on behalf of Indian Railway Catering & Tourism Corporation Limited**

**(Suman Kalra)**

Company Secretary and Compliance Officer