



इंडियन रेलवे कॅटरिंग एण्ड टूरिज्म कॉरपोरेशन लिमिटेड  
(भारत सरकार का उद्यम-मिनी रत्न)  
INDIAN RAILWAY CATERING AND TOURISM CORPORATION LTD.  
(A Govt. of India Enterprise-Mini Ratna)

"CIN-L74899DL1999GOI101707" E-mail : info@irctc.com Website : www.irctc.com

No. 2019/IRCTC/CS/STEX/356

March 19, 2023

<b>BSE Limited</b> <b>(Through BSE Listing Centre)</b> 1 <sup>st</sup> Floor, New Trade Wing, Rotunda Building PhirozeJeejeebhoy Towers, Dalal Street Fort, Mumbai – 400 001  <b>Scrip Code: 542830</b>	<b>National Stock Exchange of India Limited</b> <b>(Through NEAPS)</b> “Exchange Plaza”, -1, Block-G, Bandra-Kurla Complex, Bandra (East), Mumbai – 400 051  <b>Scrip Symbol: IRCTC</b>
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**Sub: Newspaper clippings / Media Reports on IRCTC's catering business segment -- Clarification reg.**

**Dear Sir/Madam,**

This is in reference to various recent news articles about IRCTC catering business segment.

In this regard, it is clarified that Ministry of Railways vide its letter No. 2020/Catering/600/5/Pt. dated 9<sup>th</sup> March 2023 has conveyed IRCTC that, *"a comprehensive policy on Yatri Sewa Anubhand (YSA) is under finalisation in Railway Board with the objective to facilitate passengers to avail composite onboard services in trains including catering"*.

Ministry of Railways (Railway Board) vide above letter has **only** advised the Company not to go ahead with the proposed long term tenders (5+5 years) for catering on trains, for smooth implementation of YSA policy for providing passenger services on trains. Copy of letter attached.

It is further clarified that IRCTC is not connected with the business of Linen management, On board cleaning services, housekeeping services, Advertisements etc.

It is reiterated that IRCTC continues to manage all catering activities as mandated. Further, the existing short term contracting procedure of 6 months / 1 year period for catering is continued and finalised as and when contracts are expiring.



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It is to further state that these news articles have been published without any inputs from authorised representative of IRCTC.

This is for your kind information and record please.

Thanking you,

Yours faithfully,

**For and on behalf of Indian Railway Catering & Tourism Corporation Limited**

**(Suman Kalra)**

Company Secretary and Compliance Officer  
Membership No.: FCS: 9199

**Encl: a/a**

भारत सरकार GOVERNMENT OF INDIA  
रेल मंत्रालय MINISTRY OF RAILWAYS  
(रेलवे बोर्ड RAILWAY BOARD)

No.2020/Catering/600/5/Pt.

New Delhi, Dated : 09/03/2023

The CMD, IRCTC,  
Statesman House Building,  
Barakhambha Road,  
New Delhi.

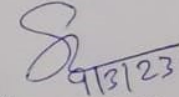
Sub :- Provision of Catering Services in Trains over IR

A comprehensive policy on Yatri Seva Anubandh (YSA) is under finalisation in Railway Board with the objective to facilitate passengers to avail composite onboard services in trains including catering.

It has come to the notice that IRCTC has invited open tenders for engaging private licensees for provision of catering services in trains on long term basis i.e. 5+5 years.

Accordingly, IRCTC is advised not to go ahead with such long term tenders to enable smooth implementation of YSA policy for providing passenger services in trains.

This issues with the approval of the Competent Authority.



(Sumeet singh)  
DTC/G as Dir (T&C)