



इंडियन रेलवे कैंटरिंग एवं टूरिज्म कॉरपोरेशन लिमिटेड
(भारत सरकार का उद्यम-मिनी रत्न)

INDIAN RAILWAY CATERING AND TOURISM CORPORATION LTD.

(A Govt. of India Enterprise-Mini Ratna)

"CIN-L74899DL1999GO1101707", E-mail : info@irctc.com, Website: www.irctc.com

(Through E-mail Only)

No. IRCTC/CO/SER(OTH)/25/2024/Services/CO (C. No. 43571)

Date: 10.01.2025

M/s CCS Computers Pvt. Ltd.

3rd Floor, Skipper House, 62-63,

Nehru Place, New Delhi-110019

E-mail: shubham.singh@ccscomputers.co.in; rbamzai@ccscomputers.co.in

Sub: Purchase Order for Procurement of AMC Services for Dell SAN Storage, SAN Switches & Backup Software for NGeT System of IRCTC.

Ref: Your bid submitted in e-tender No. 2024/IRCTC/CO/SER/SLT/Dell AMC opened on 27.12.2024.

With reference to above, and with approval of competent authority, this Purchase order is being issued to your company on the following terms and conditions:

SL.	Name of firm	M/s CCS Computers Private Limited
1.	Scope of Work	AMC Services for Dell SAN Storage, SAN Switches & Backup Software for NGeT System of IRCTC as per Clause 1 of bid document Part-I: Special Conditions of Contract (SCC).
2.	Period of Contract	01 st June 2024 to 31 st May 2025.
3.	Consignee	Group General Manager/IT-2, Indian Railway Catering and Tourism Corporation Limited, 2 nd Floor, Tower-D, World Trade Centre, Nauroji Nagar, New Delhi-110029.
4.	Delivery	General Manager/NGeT, Centre for Railway Information System (CRIS), Chanakyapuri, New Delhi 110021.
5.	Service Level and Penalties	As per Clause 4 of bid document Part-I: Special Conditions of Contract (SCC)
6.	Payment Terms	<p>a. Payments to the bidder shall be made by IRCTC in arrear at the end of each quarter, after receiving proper and undisputable invoices from bidder. Invoice must include all the particulars as required under the GST Act and Rules.</p> <p>b. Payments shall be withheld in case of non-submission of OEM Certificate for AMC renewal, and Security Deposit/PBG by the bidder.</p> <p>c. Payments shall be subject to deductions of any amount for which bidder is liable to pay penalty as per Service Levels & Penalties and Liquidated Damages clauses.</p> <p>d. All payments shall be made subject to deduction of TDS (Tax deduction at Source) as per the Income- Tax Act, and any other taxes.</p> <p>e. The bidder shall ensure to pay GST or any other taxes charged, within stipulated time and to file the return within stipulated time to enable IRCTC to claim input credit.</p> <p>{{Refer Clause 7 of bid document Part-I: Special Conditions of Contract (SCC)}}.</p>
	Performance Security Deposit	a) Deposit an amount of Rs. 2,78,244/- (5% of Total Contract value) as Performance Security Deposit to IRCTC in the form of Demand Draft/fund transfer/ RTGS/ NEFT in favor of IRCTC, within 15-days from date of issue of this Purchase Order. The

IRCTC Tourism Office: M-13, Punj House, Connaught Place, New Delhi-110001

पंजीकृत एवं कॉरपोरेट कार्यालय: 11 वां तल, स्टेट्समैन हाउस, बी-148, बाराखम्बा मार्ग, नई दिल्ली-110001 दूरभाष: 011-23311263-64 फैक्स: 011.23311259

Regd. & Corp. Office :11th Floor, Statesman House, B-148, Barakhamba Road, New Delhi - 110001, Tel. 011-23311263-64 Fax: 011-23311259



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		delay in submission of PSD will attract a penal interest of 18% per annum shall be charged for the day beyond 15 days from the date of PO. b) Performance Security Deposit can be submitted in form of DD/RTGS/NEFT {(Refer Clause 10 of bid document Part-I: Special Conditions of Contract (SCC))}.
8.	Other Terms and Conditions	As per Tender document and Corrigendum/Addendum, if any.
9.	Total Value of the Purchase Order	Rs. 55,64,880/- incl. taxes.
10.	NDA and Service Agreement	You will be required to sign Non-Disclosure Agreement (NDA) and Service Agreement within 14 days of the award of purchase order {Refer clause no. 2 & 3 of bid document Part-I: Special Conditions of Contract (SCC)}.

The Price breakup as submitted along with the bid is as below:

S. N.	Item Description	Support Type	Start Date	End Date	AMC Cost (Excluding Taxes) in ₹
1	SAN Storage VNX 5400	PRO SUPPORT PLUS 4HR/MC SUPPORT	1-Jun-24	31-May-25	31,00,000.00
2	SAN Switches	PRO SUPPORT PLUS 4HR/MC SUPPORT	1-Jun-24	31-May-25	8,09,000.00
3	Backup & Recovery	PRO SUPPORT PLUS 4HR/MC SOFTWARE SUPPORT	1-Jun-24	31-May-25	8,07,000.00
Total (Excluding Taxes)					47,16,000.00
Tax amount (GST)					8,48,880.00
Total (Including Taxes)					55,64,880.00

Other terms and conditions as per the tender document and contract issued.

Please acknowledge the receipt.


DGM/IT/Proc.
IRCTC/CO

CC: JGM/IT/ITC- For kind information and necessary action please.



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